

Proposed Amendments to KPIs on the Council Plan

Existing Measure Description	Existing Baseline (Date)	Existing 2022/23 Target	Existing 2023/24 Target	Existing 2024/25 Target
Outcomes of safeguarding risk – where a risk was identified, the outcome/expected outcome when the case was concluded for Section 42 enquires (% where risk remains).	8.6% 2020/21	7%	6%	5%
Proposed Measure Description	Proposed Baseline (Date)	Proposed 2022/23 Target	Proposed 2023/24 Target	Proposed 2024/25 Target
Outcomes of safeguarding risk – where a risk was identified, the outcome/expected outcome when the case was concluded for Section 42 enquires (% where risk remains).	10% WS results for 2020/21 7.4% for Q1 2022/23	Remain below national average (8.26% 2020/21)	Remain below national average (8.26% 2020/21)	Remain below national average (8.26% 2020/21)

Business Case for Change

A change to the current target is in recognition of an increase in demand of safeguarding concerns and cases progressing to an enquiry (section 42), complexity and an increase in the volume of cases where risk remains at the end of the process. This is supported by a higher national benchmark, factors which were not visible at the time the 2022/23 target was set. Having benchmarked performance against National and South East results, Adult Social Care are proposing a change to the target to keep WSCC in line, and under, the national average of 8.26%. This is an increase from the original 7% target for 2022/23, while this change will shift the Q1 result from 'Red' to 'Green', the service are currently predicting a downturn in Q2 performance (approx. 9.47%) in light of the factors above.